**Damon W. Cockerham**

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 **Professional Summary:**

* Seasoned professional with over 18 years of Information Technology, Sr. Infrastructure operational and on-premises, data analytics, and cloud migration network system deployment experience. Waterfall, Agile, Scrum, Kanban deployment, KPI Analytics.
* Vast number of years of governance and risk compliance, risk management & control as well as software and Azure, AWS network infrastructure, regulation assurance and Infrastructure Support Program Management
* Expertise in complex project management, development and oversight, private/public partnerships, and community board relations.
* Security network Cloud modernization, Data Modernization, Cloud Security Alliance (CSA) integration development, server design, headless cloud product design.
* Private, Public Cloud infrastructure design, security identity access management, PAM and VM integration services.
* Direct and manage client projects with professional engagement to oversee application development, digital migrations, lift and shift Azure DevOps.
* Technical implementation, financial planning, and production integrations/applications,

**Areas of Expertise:**

* Application integration and DevOps, Batch Data Migration Infrastructure Docker, Podman, Kubernetes deployment, Snowflake
* Public, Private cloud, Hybrid cloud, services SaaS, PaaS, IaaS, Azure, Google, AWS, Office 365, MS Visio
* Managed team over governance, and software risk compliance, Change Management
* Research, Schedule, Budget Planning, Designing, Content creation, Development, Banking & Finance
* Hosting, Installation, DNS, Network, IAM, PAM, LAN/WAN, IP, TCP, Switch, Router, Window Server, Network Engineer
* Application Upgrade, Cloud Migration, Cloud Solution Architect standards, Cloud Services, Cloud AI, Digital Migration
* Experience training in (HIPAA), (PHI), (OSHA) certification.
* Batch Data Lifecycle Project Management, Statement of Work - SOW
* Network Engineer Telecommunications, Fiber Optic, Splicing, DWDM, WDM
* IAM, access Integration, Primitive, Predefined, Custom, Security Keys, PAM access
* Resource system onboard VDI, T1 accounts and Workday
* Strategic Planning, Frontend and Backend Dev, Test, Stabilization, UAT, Production, Knowledge Transfer
* Application Security Penetration Testing, Load testing for vulnerabilities, and authentication
* IT Infrastructure Experience in LAN/WAN, IP, TCP, SDWAN VPN, WLAN, NAT Firewall, SIEM, Data Center products
* Workstream, Key Accomplishments, Milestones next period, Blocker, Risks, Status Report, Go-Live, Knowledge Transfer.
* CR – Change Request ticket for production related deployment – Change Management
* Software Application Design and Infrastructure Data Batch Deployment, PHP, JS, DNS, Java, Node.js
* Manage projects with professional engagement to oversee application development, digital migrations, lift and shift Azure DevOps.

**Professional Experience**

**7 Eleven Corporate Office**

**Sr. Infrastructure Technical Project Manager**

**08/01/2023 – 3/08/2024- Contract / Project ended.**

* Managed SOW responsibilities, In Scope with Infrastructure scalability process and client permissions, credentials domain network access and KPI.
* Managed Transition, Migration projects and gave weekly reports of delivered task with project status report updates.
* Managed main tower system monitoring alerts / ticket issue for Linux, Network, Cloud Azure, Office365, MS SQL Database, VMware, Cloud AWS, Oracle DBA and data migration.
* Coordinated access for offshore vendor accounts, VDI, T1 access onboarding to system environments for transition protocols.
* Collaborated network risks for Azure Cloud, AWS, Dockers, Kubernetes scalability, Oracle database, Linux, IAM, PAM security system, Cisco, Palo Alto, Infrastructure environment.
* Managed Jira, Confluence PowerPoint, Excel, Word, MS Project, Smart sheets, Workday, Tanium, Remedy Force, One Drive, Aha! Azure DevOps, Workday and Technology Team List.
* Collaborated with Stakeholders, Executives, Infrastructure Directors, BRD’s, and Sr. VP to implement a successful and transparent infrastructure that reflects project workstreams, along with weekly status reports.
* Facilitated Network Operation Center of Engineers to monitor ticket queue Linux, Azure, Oracle DBA Towers.
* Managed PMO vendors responsibilities to onboarding system credentials for external Okta, VDI, T1 access and CR’s -Change Management tickets for production tracking upgrades and SOPs for deployment.
* Collaborate with L1.5, L2, L3 Engineer Field Support, and Data Center Business Operation to Secure Telecommunication Fiber Optic, Cisco AP Wireless Network, and Routers network install for internal and external users.
* Managed team discovery, and software penetration test report. Research secret key issues with application Interface (API), Identity and Access Management (IAM), Secure Shell (SSH).
* Executed solution design and architecture of electrical, fiber optics, application, configuration, and server deployment, Cisco Meraki Wireless AP Cloud managed platforms.
* Collaborated with Infrastructure team to design a new VMware W network in Visio flowchart, to be deployed in cloud with a new DNS, application, storage capacity, and compatible Active Directory.
* Managed task velocity of project to stay in scope to the responsibilities and project budget.
* Collaborated with Stakeholder on weekly updates pertaining to used budget, remaining budget, and budget cost.
* Directed Technical Infrastructure Engineers to submit ticket for vendor FS Eng., to be escorted for onsite service, assets process validation and RMA certificates.
* Facilitated Data Center engineer team for asset destruction of nodes and confirm attestation clarity.
* Managed 7 Eleven, Speedway, India team for Cloud solutions, Azure, AWS, Docker, SaaS, PaaS, IaaS, and Architecture scalability to enhance security IAM/PAM.
* Managed Transition project of 10 million budget, Retail/ecommerce
* Managed Microsoft domains surrounding Azure system services to users and clients.
* Managed transition project lift and shift with KT-knowledge transfer, Co-Working Phase, Cut Over, Stabilization.
* Managed SLA requirement and procedures. Developed the initiation documents of onboarding procedure steps.

**Vizient Inc. Healthcare**

**Sr. Infrastructure Program Manager**

**01/24/2022 – 07/31/2023**

* Collaborated with Stakeholders, Executives, Infrastructure Directors, BRD’s, and Sr. VP to implement a successful and transparent infrastructure that reflected project workstreams, along with weekly status reports.
* Managed SOW responsibilities, In Scope with Cloud scalability process and client permissions, and credentials.
* Coordinated access for vendor accounts, VDI, T1 on boarding to system environments.
* Collaborated solution design and network risks for Azure Cloud, AWS, Dockers, Kubernetes scalability, Oracle database, Linux, IAM, PAM security system, Cisco, Palo Alto, Infrastructure environment.
* Managed Jira, PowerPoint, Excel, Word, MS Project, Smart sheets, Workday, Tanium, Remedy Force, One Drive, Azure DevOps, Content Lift and Shift, Workday and Technology Team List.
* Experience training in (HIPAA), (PHI), (OSHA) certification for healthcare and hospital.
* Managed Agile -Sprints based on project Dev’s – user stories, testing, UAT, production, stabilization.

Content cleanup, and project close out, and vendor/client signoff.

* Managed Batch data modernization with developers to be deployed to the cloud Enterprise platform.
* Managed PMO vendors responsibilities to onboarding system credentials for external Okta, VDI, T1 access and CR’s -Change Management tickets for production tracking upgrades and deployment.
* Collaborate with Technical Field Support, Business Operation to Secure Telecommunication Fiber Optic, Cisco AP Wireless Network, and Routers network install for internal and external users.
* Managed team discovery, and software penetration test report. Research secret key issues with application Interface (API), Identity and Access Management (IAM), Secure Shell (SSH).
* Managed solution design and architecture of electrical, fiber optics, application, configuration, and server deployment, Cisco Meraki Wireless AP Cloud managed platforms.
* Collaborated with Infrastructure team to design a new VW network in Visio flowchart, to be deployed in cloud with a new DNS, application, storage capacity, and compatible Active Directory.
* Managed the velocity of projects to stay in scope between changes before Go- Live Migration start date, and training, Knowledge Transfer 15 million budget project.
* Collaborated with Stakeholder on weekly updates on used budget, remaining budget, and unused budget.
* Directed Infrastructure Engineers to submit ticket for vendor FS Eng., to be escorted for onsite service, assets process validation and RMA certificates.
* Managed Data Center onsite team for asset destruction of nodes and confirm attestation clarity.
* Managed Cloud solutions, Azure DevOps, AWS, Docker, SaaS, PaaS, IaaS, and Architecture scalability to enhance security IAM/PAM.

**Cenmenix Global IT Consultant**

**Sr. Infrastructure Program / Project Manager**

**7/21/ 2018- 12/17 /2021**

**Responsibilities**

* Managed Technical LAN/WAN network design for on-site Server nodes, router, switches, VM’s that related to Visio diagram solution architect design to support Private and Public cloud, IAM, PAM user credentials.
* Facilitated tasks for Developers on chain Layer One centralized nodes consensus algorithm, to operate peer-to-peer transactions for financial institutions globally, Santander Bank, Raymond James Financial (KPI) / 3rd party contract.
* Managed timeline software, hardware requirement of project deployment, development implementation.
* Managed team over governance and risk compliance about the infrastructure and worked with the audit team on security software risk management, Software Development Life Cycle (SDLC),
* Collaborated with vendors for on-site Data Center assets to be serviced and upgraded for Oil, Gas, Infra. Enterprises, Bank of America, Santander Bank, Raymond James Financial.
* Visited Data Center to supervise installation and configuration on connectivity and regulated protocol State/ Federal standards.
* Collaborated with Field Service Infrastructure Engineer on site, for telecommunications, AP Wireless, and Palo Alto, Cisco, and Google, Azure, AWS, Docker, Kubernetes, DNS Network install.
* Used application tools like Jira, Confluence, Azure DevOps, MS Team, Zoom, Excel, Power point, Okta, and Agile Methodology, Scrum, to facilitate tasks.
* Collaborated with Vendor to make sure stakeholder demand was met, concerning Application License, and Hardware connectivity, configuration for private, public secure cloud infrastructure services.
* Managed Technical Batch Data deployment of Cloud Infrastructure software and routers configuration to technically deploy custom Identity Access Management integration before the project milestone date of delivery.
* Collaborated with Security Operations to validate Security Penetration testing, Load testing vulnerabilities and authentication.
* Experience training in (HIPAA) Health Insurance Portability and Accountability Act and (PHI) Protected Health Information, (OSHA) Occupational Safety and Health Administration.
* Ensured the network design scalability procedure, software license, hardware compatibility and Software connectivity, operated with networking hardware for connectivity AP Wireless, Nexus, Catalyst Switches, VPN, and DWDM, WDM.
* Managed Data Center Infrastructure assets to be built out in electrical, fiber optics, splicing and network security platforms phases 17 million budget project.
* Managed roadmap for snapshots in Test for testing reacts applications using Agile and Waterfall Methodology, Azure DevOps,.
* Worked with stakeholders to prioritize their vision, in project calendar and resource calendar to meet the deadline. Managed front end and back developer’s tasks, in ADO board standup for everyday responsibilities engaging Azure DevOps updates.
* Experience in standards and regulations dealing with the security of technology relating to government regulations and IAM / PAM, for certain permission.
* Web Development Life Cycle, I research and analysis, the planning and strategy, design, created content, and finished the development and started testing along with quality assurance, to give the user the experience they need.
* Implemented backup and recovery software procedures as well as fault tolerance for hardware.
* Maintain Project goals and objectives in scope roadmap destination project milestone.
* Directed Batch Data Blockchain application development for layer 1 nodes to TCP/ IP on Decentralized,
* Facilitated Ledger Database to replicate across large Firewall Cisco, Palo Alto, and DNS servers’ infrastructure security standards.

**Expedite Business Solution Data Management,**

**Sr. Technical Program/ Project Manager**

**9/14/ 2016- 7/21/2018**

**Responsibilities:**

* Managed Azure Cloud PaaS, data migration project to be migrated on go live Friday date.
* Managed AWS SaaS services application on premise cloud migration for client deployment
* Directed integration IAM/PAM security plan for internal and external user’s permissions, to login.
* Managed Google IAM credentials as Primitive, Predefined, and Custom access to login as a cloud user
* Design and implement new network infrastructure solutions using Visio design to solve business problems in retail, oil and gas with load balancing, Tom server deployment, middleware, and IIS.
* Coordinated Product Roadmap, Requirements, Vision, Walkthrough, Design, Strategy, Execution.
* Managed Network Projects with Cloud hosting service to design server specification for stakeholder capacity.
* Experience in Oil, Gas and Finance Network Infrastructure Design collaborated with Chevron and Exxon Mobile stakeholder for a more cloud modernization secure performance platform. Santander Bank, (KPI) , 3rd party contract.
* Directed Blockchain application development for layer 1 blocks of nodes to transmit on Decentralized,
* Centralized node network for digital assets Layer 1. Layer 2 cryptographic protocols.
* Directed developers to tokenize and engineer digital assets for deployment.
* Security network peer to peer transaction protocol platform using Agile Methodology and Azure DevOps update status.
* Managed Ledger Database design to replicate across large infrastructure network node structure.
* Facilitated redundancy & fault, power AC or DC, testing to Infrastructure network and load balancing.
* Provided license compliance with respect to Microsoft products and reallocation of licensing based on company requirements and Identity Access Management Infrastructure limited permissions.
* Managed deployment telecommunication systems install, fiber optics, Charter, Spectrum network LAN/ WAN and Setup, configure, troubleshooting, splicing cable.
* Multi-function Servers, workstations, and copiers via LAN/WAN, and network infrastructure. Bank of America, Santander Bank Raymond James Financial, tool used Jira, Confluence, Azure DevOps, MS Team, Zoom.
* Provides technical leadership in the planning, design, and architect phases of information systems deployment.
* Worked with stakeholders, to ensure the web development team follows the 7-life cycle phase.
* Managed 35 Teams member per project to design, incorporate protocols and IAM permissions.
* Recommends innovative technology directions and options relating to network solutions architect design for technical and non-technical audiences including customers and technical partners.
* Experience training in (HIPAA) Health Insurance Portability and Accountability Act and (PHI) Protected Health Information, (OSHA) Occupational Safety and Health Administration.
* Managed team in new digital development, cloud, AI, Blockchain Node Infrastructure peer-to-peer Network.

**Thyssen Krupp Corporation, 3201 N. Sylvania Ave, #117 Fort Worth. TX. 76111**

**Electrical Control Systems Engineering**

**10/20/ 2015- 8/28/2016**

* Experience identifying, maintaining, troubleshooting, programming, and designing HMI and control network components.
* Managed control systems network setup, configurations, and troubleshoot, technical issue that may occurred before deployment.
* Installed Fiber Optic wiring of CAT5/6, single mode fiber, multimode fiber, patch panels, trunks, and control panel modules.
* Construction buildout, electrical, fiber optics, and Infrastructure wiring and AP Wireless.
* Experience identifying, maintaining, troubleshooting, and modifying Motor Controls including motor starters, variable Frequency Drives, DC drives, and standard electrical components.
* Managed and maintain, material handling control systems, including PLC/PC controllers and industrial networks such as Ethernet, ControlNet, Device Net, motor control systems,
* Coordinated planned work activities for the Control Systems Techs/Leads to accomplish goals and objectives of TK Customer Fulfillment teams.
* Provides technical leadership in the planning, design, and architect phases of information systems using AutoCAD, Excel, Word, Visio, and Lucid drawing.
* Collaborated with Facility Management team to Schedule appropriately escalated downtime situations to vendors or headquarters for support to restore equipment operation safely.
* Managed project schedule for downtime and system trouble shooting repair or new design installation.

**FCI Beaumont Inc., Beaumont, TX**

**Sr. Infrastructure IT Network Engineer II**

**2/15/2008- 8/27/2015**

**Responsibilities:**

* Assist end users with troubleshooting window application issues including but not limited to software / hardware installs, data transfers, and other technical issues.
* Coordinated with the System Administrator to ensure network connectively for software and hardware redundancy.
* Managed client calls and ticket requests on employee software problems and network system lockouts.
* Trained employees on new software updates and functionality and hardware connectivity.
* Fiber Optic Network Design nanometer by site location and Infrastructure routers and switches per Server data design requirements.
* Assist management with scheduling, service protocol improvements, and quality assurance.
* Provided business-clients with efficient support – Responded to phone calls, emails, and in person requests.
* Confirms program objectives and specifications by testing the latest programs, comparing programs with established standards, making modifications.
* Collaborated with stakeholders and their vision as I prioritized my project calendar and resource calendar to plan and execute.

**Digeba Sports Wear Inc, Dallas, TX**

**Sr. Director of Product / Solution Architect PM Design**

**5/11/ 2004 - 2/14/2008**

**Responsibilities:**

* Established international export retail agreements with clothing manufacturers and commercial import and export trading supply chain corporation. Bridged global gaps for Letter of Credit, Bank Credit, Small Business Line Credit for retail financial projects of international infrastructure finance.
* Created and complied lines of credit documents for consumer buyers and sellers nationwide.
* Evaluated, monitored, and managed customer request for global clothing orders and demand.
* Generated product designs for quarterly manufacturing sportswear products for development and production of company wholesale channels.
* Managed, Vulnerability testing and planning, scheduling patching updates notices. Software timeline, software development implementation.
* Prepared final request for customer design, specifications in program applications but not limited to tool software using, Adobe Illustrator, Photoshop, Visio, Microsoft Project.
* Provided Quality control inspections for production and other fleet inventory.
* Collaborated with stakeholders and their vision as I prioritize my project calendar and resource calendar to meet milestones deliver dates and product designs.
* KPI – Targeted new customers per month to grow revenue and grow client revenue increase profit margin, better client retention rate, as returning clients.
* Collaborated with clients, and customers to increase better UI/UE, website buying experience and shopping experience.
* Managed design team of planning, building, testing and review before deployment to stores and website, waterfall procedures assured development and brand design.

**MCI World Com / Verizon, 901 International Pkwy Richardson, TX 75081,**

**Sr. Principal Solutions Infrastructure Architect / PM Network Engineer II**

**2/20/1999 - 4/4/2004**

* Projects were completed as requested and stakeholders were satisfied with the 9-million-dollar, new design infrastructure data center location project.
* Fiber Optic Network Design nanometer by site location and Infrastructure routers and switches per Server data design.
* Researched, designed, and implemented telecommunication/equipment, Servers, switches and installation and asset scale implementation.
* Provided all cost and expenditures reports for each project and network design layout for optical carrier including but not limited to switches, routers: Servers Nodes Nortel, Lucent, Alcatel, & Cisco AP Wireless.
* Organized diagrams for Tomcat server built on Apache Software to provide dynamic content.
* Managed the solution design for Microsoft IIS (Internet Information Services) to trade static and dynamic web content with internet users.
* Design architect infrastructure of over 69 million in value projects, from implementation, configuration telecommunication routers and switches, standalone servers of equipment application software capacity. Coordinated with the project manager, engineers' other solution architect to make sure projects were within scope and budget.
* Managed the network solutions for the client complex construction project, which included the development phases to be used to host, and managed web applications using ASP.NET and PHP on server networks.
* Professional level experience in public program coordination including policy development, budgeting, report writing, and performance planning, training, knowledge transfer. Traveled to project locations to confirm Infra. Architect diagram installation, configuration, and network connections or project go-live.
* Managed the work that included the development and preparation of client’s program requirements.
* Directed and design network diagram standards as schematic designs, preliminary design document and final digital design Visio drawing and specifications of networking assets.
* Managed the technical vision for solutions within the Enterprise Architecture Framework.

**Education and Certifications**

* Arcadia High School, (Arcadia, LA.), August 15,1983-May 16, 1986 – Algebra, Geometry, Science, Engineering
* Louisiana Tech University, (Ruston, Louisiana) Business Administration/ Engineering July 15, 1986-Oct 20, 1988 – College Hr. 35
* Tarrant County College – (1500 Houston St, Fort Worth, TX 76102) - (HVAC Engineering – EPA Carbon Credits - Universal Technician, EPA 608 TYPE I, II, III Certification, August 8, 2008- May 21, 2010, Fort Worth Community College, Fort Worth Texas 810hrs 2008.
* Lamar Community College – (2401 S. Main St. Lamar, CO 81052) Electrical Technician Apprenticeship Program – 8500 hours completed in Commercial Preventative Maintenance / Communication Installation, Chillers, PLC, Fiber Optics, Fusion splicing, September 12, 2010-August 16, 2015, Beaumont, TX.
* Project Management Training, 30,000 Experience hours, (2004-2023)2004, Smartsheet, Microsoft Project, Monday.com, Jira, Visio.
* Projects complete: *IT Infrastructure network design buildout, Dev’ Data Podman, Dockers, Kubernetes Migration, Sitecore Rebuild 8.2-10.2 - 2013 to 2016 Cloud Migration, Box to One Drive Clients Cloud migration,* *F5-BIG-IP Security Data Migration, Tier 2 Storage Hosting, Dell Isilon Array 100 Node Erasure, Database Retirement, Data Center Decommissioning, Infoblox (Hosting) Migration changing out Arrays(nodes) that failed test. Sitecore Content Rebuild Cloud Migration, Exchange to Azure Cloud on premise, Radius Content Cloud Migration, MDAS File Share migration, Network Deployment, Infrastructure Asset Management, Network node Deployment, Construction builds out****,*** *Cisco MR55 HW Meraki AP Wireless Corporate Office Network installation. Enterprise Cloud network development security design. Network Infrastructure IAM, PAM, Cisco, Palo Alto firewall security integration, ACI Network Development,*