**Damon W. Cockerham**

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**Professional Summary:**

* Seasoned professional with over 18 years of Information Technology, Sr. Infrastructure operational and on-premises, data analytics, and cloud migration network system deployment experience. Waterfall, Agile, Scrum, Kanban deployment, KPI Analytics.
* Vast number of years of governance and risk compliance, risk management & control as well as software and Azure, AWS network infrastructure, regulation assurance and Infrastructure Support Program Management
* Expertise in complex project management, development and oversight, private/public partnerships, and community board relations. VoIP solution (SIP, H.323), Cloud based communications Cisco Meraki
* Network (WAN, LAN, Wi-Fi) – Network security and compliance (Sarbanes-Oxley, HIPAA)
* Security network Cloud modernization, Data Modernization, Cloud Security Alliance (CSA) integration development, server design, headless cloud product design.
* Private, Public Cloud infrastructure design, security identity access management, PAM and VM integration services.
* Direct and manage client projects with professional engagement to oversee application development, digital migrations, lift and shift Azure DevOps.
* Technical implementation, financial planning, and production integrations/applications, Enterprise Management.
* Tools used for project engagement – Jira, Confluent, MS Project, Okta, Remedy Force, CyberArk, MS Team, Smartsheet’s, MS Office 365, Microsoft SQL Management Tool, ServiceNow incidence and production access request.

**Areas of Expertise:**

* Application integration and DevOps, Batch Data Migration Infrastructure Docker, Podman, Kubernetes deployment, Snowflake
* Public, Private cloud, Hybrid cloud, services SaaS, PaaS, IaaS, Azure, Google, AWS, Office 365, MS Visio
* Managed team over governance, and software risk compliance, Change Management, ServiceNow.
* Research, Schedule, Budget Planning, Designing, Content creation, Development, Banking & Finance
* Hosting, Installation, DNS, Network, IAM, PAM, LAN/WAN, IP, TCP, Switch, Router, Window Server, Network Engineer. Network security and compliance (Sarbanes-Oxley, HIPAA), Telecom protocols (SS7, ISDN, SIP
* Application Upgrade, Cloud Migration, Cloud Solution Architect standards, Cloud Services, Cloud AI, Digital Migration
* Experience training in (HIPAA), (PHI), (OSHA) certification.
* Batch Data Lifecycle Project Management, Statement of Work - SOW
* Network Engineer Telecommunications, protocol SS7, ISDN, SIP, Fiber Optic, Splicing, DWDM, WDM
* IAM, access Integration, Primitive, Predefined, Custom, Security Keys, PAM access
* Resource system onboard VDI, T1 accounts and Workday
* Strategic Planning, Frontend and Backend Dev, Test, Stabilization, UAT, Production, Knowledge Transfer
* Application Security Penetration Testing, Load testing for vulnerabilities, and authentication
* IT Infrastructure Experience in LAN/WAN, IP, TCP, SDWAN VPN, WLAN, NAT Firewall, SIEM, Data Center products
* Workstream, Key Accomplishments, Milestones next period, Blocker, Risks, Status Report, Go-Live, Knowledge Transfer.
* CR – Change Request ticket for production related deployment – Change Management
* Software Application Design and Infrastructure Data Batch Deployment, PHP, JS, DNS, Java, Node.js
* Manage projects with professional engagement to oversee application development, digital migrations, lift and shift Azure DevOps.

**3-C Technology LLC**

**Senior Technical Project Manager**

**04/3/2024 – Current / Contract**

* Managed SDLC project life cycle and deployment of applications, AI data analytics infrastructure, Data Storage, APIs, MS SQL Server – Azure AD authentication.
* Collaborated with IT subject matter experts of engineers to plan, design and develop a strategy of completion that will provide the most Infrastructure support for system ticket issues.
* Directed the design of modern technology to be adopted such as SOA (service-oriented architecture) and microservices. Supervise the process of network integration and deployment.
* Worked on programs to ensure cybersecurity IAM/PAM security governance and State and Federal compliance for all related cloud platforms.
* Managed weekly cadence with install dispatch team, to plan, install, test and launch State and Federal infrastructure projects. Validated sign off for completed projects and handoff to stakeholders.
* Directed onsite setup logistics of asset recovery to be tested and packaged for corporate delivery.
* Delivered Technical Program Manager insight on software delivery related to application telemetry, performance KPI, system resting reliability, security and ISO Cloud compliance.
* Communicated with business and operation leadership, executives provide project status updates on the program.
* Managed cross functional team, multi- disciplinary team of analysts, designers, product managers, business stakeholders and engineers to bring the best performance of security to SaaS, PaaS, IaaS, cloud deployment Information Technology project.
* Lead multiple, complex cross-functional initiatives simultaneously to ensure project deliverable and program milestone date.
* Managed tradeoffs balancing business needs with technical constraints on day-to-day deliverables.
* Managed time roadmap for deliverables using tool MS Team, Jira, Confluence, Excel, PowerPoint, Smartsheet with product and engineering teams on week cadence
* Directed Enterprise mechanisms to drive timely, accurate, comprehensive project execution to minimize risks for production and environment deployment.
* Served as a trusted advisor, excellent communicator, negotiator to work effectively with diverse global offshore - engineering teams, as a Senior Technical Program Manager solution expert.
* Directed data and metrics project strategies to be planned, designed and developed for multiple project deployments and cutovers AWS, Azure, Google Cloud Migration.

**7 Eleven Corporate Office**

**Sr. Infrastructure Technical Project Manager**

**08/01/2023 – 3/08/2024-**

* Managed SOW responsibilities, In Scope with Infrastructure scalability process and client permissions, credentials domain network access and KPI.
* Managed Transition, Migration projects and gave weekly reports of delivered task with project status report updates.
* Managed main tower system monitoring alerts ServiceNow ticket issue for Linux, Network, Cloud Azure, Office365, MS SQL Database, VMware, Cloud AWS, Oracle DBA incidence.
* Coordinated access for offshore vendor accounts, VDI, T1 access onboarding to system environments for transition protocols.
* Collaborated network risks for Azure Cloud, AWS, Dockers, Kubernetes scalability, Oracle database, Linux, IAM, PAM security system, Cisco, Palo Alto, Infrastructure environment.
* Managed Jira, Confluence PowerPoint, Excel, Word, MS Project, Smart sheets, Workday, Tanium, Remedy Force, One Drive, Aha! Azure DevOps, Workday and Technology Team List.
* Collaborated with Stakeholders, Executives, Infrastructure Directors, BRD’s, and Sr. VP to implement a successful and transparent infrastructure that reflects project workstreams, along with weekly status reports.
* Facilitated Network Operation Center of Engineers to monitor ticket queue incidence ServiceNow, Linux, Azure, Oracle DBA Towers.
* Managed PMO vendors responsibilities to onboarding system credentials for external Okta, VDI, T1 access and CR’s -Change Management tickets for production tracking upgrades and SOPs for deployment.
* Collaborate with L1.5, L2, L3 Engineer Field Support, and Data Center Business Operation to Secure Telecommunication Fiber Optic, Cisco AP Wireless Network, and Routers network install for internal and external users. Cisco Meraki
* Managed team discovery, and software penetration test report. Research secret key issues with application Interface (API), Identity and Access Management (IAM), Secure Shell (SSH).
* Executed solution design and architecture of electrical, fiber optics, application, configuration, and server deployment, Cisco Meraki Wireless AP Cloud managed platforms.
* Collaborated with Infrastructure team to design a new VMware W network in Visio flowchart, to be deployed in cloud with a new DNS, application, storage capacity, and compatible Active Directory.
* Managed task velocity of project to stay in scope to the responsibilities and project budget.
* Managing telecommunication network (WAN, LAN, Wi-Fi) VoIP solutions (SIP,H.323) Cloud-based communications (hosted PBX, SIP Trunking), Telecom protocols (SS7, ISDN, SIP) UC solution(MS Team, Cisco Webex)
* Directed Technical Infrastructure Engineers to submit ticket for vendor FS Eng., to be escorted for onsite service, assets process validation and RMA certificates.
* Facilitated Data Center engineer team for asset destruction of nodes and confirm attestation clarity.
* Managed 7 Eleven, Speedway, India team for Cloud solutions, Azure, AWS, Docker, SaaS, PaaS, IaaS, and Architecture scalability to enhance security IAM/PAM.
* Managed Transition project of 10 million budget, Retail/ecommerce
* Managed Microsoft domains surrounding Azure system services to users and clients.
* Managed transition project lift and shift with KT-knowledge transfer, Co-Working Phase, Cut Over, Stabilization.
* Managed SLA requirement and procedures. Developed the initiation documents of onboarding procedure steps.

**Vizient Inc. Healthcare**

**Sr. Infrastructure Program Manager**

**01/24/2022 – 07/31/2023**

* Collaborated with Stakeholders, Executives, Infrastructure Directors, BRD’s, and Sr. VP to implement a successful and transparent infrastructure that reflected project workstreams, along with weekly status reports.
* Managed SOW responsibilities, In Scope with Cloud scalability process and client permissions, and credentials.
* Coordinated access for vendor accounts, VDI, T1 on boarding to system environments.
* Collaborated solution design and network risks for Azure Cloud, AWS, Dockers, Kubernetes scalability, Oracle database, Linux, IAM, PAM security system, Cisco, Palo Alto, Infrastructure environment.
* Managed Jira, ServiceNow, PowerPoint, Excel, Word, MS Project, Smart sheets, Workday, Tanium, Remedy Force, One Drive, Azure DevOps, Content Lift and Shift, Workday and Technology Team List.
* Experience training in (HIPAA), (PHI), (OSHA) certification for healthcare and hospital.
* Managed Agile -Sprints based on project Dev’s – user stories, testing, UAT, production, stabilization.

Content cleanup, and project close out, and vendor/client signoff.

* Managed Batch data modernization with developers to be deployed to the cloud Enterprise platform.
* Managing telecommunication network (WAN, LAN, Wi-Fi) VoIP solutions (SIP,H.323) Cloud-based communications (hosted PBX, SIP Trunking), Telecom protocols (SS7, ISDN, SIP) UC solution(MS Team, Cisco Webex)
* Managed PMO vendors responsibilities to onboarding system credentials for external Okta, VDI, T1 access and CR’s -Change Management tickets for production tracking upgrades and deployment.
* Collaborate with Technical Field Support, Business Operation to Secure Telecommunication Fiber Optic, Cisco AP Wireless Network, and Routers network install for internal and external users.
* Managed team discovery, and software penetration test report. Research secret key issues with application Interface (API), Identity and Access Management (IAM), Secure Shell (SSH).
* Managed solution design and architecture of electrical, fiber optics, application, configuration, and server deployment, Cisco Meraki Wireless AP Cloud managed platforms.
* Collaborated with Infrastructure team to design a new VW network in Visio flowchart, to be deployed in cloud with a new DNS, application, storage capacity, and compatible Active Directory.
* Managed the velocity of projects to stay in scope between changes before Go- Live Migration start date, and training, Knowledge Transfer 15 million budget project.
* Collaborated with Stakeholder on weekly updates on used budget, remaining budget, and unused budget.
* Directed Infrastructure Engineers to submit ticket for vendor FS Eng., to be escorted for onsite service, assets process validation and RMA certificates.
* Managed Data Center onsite team for asset destruction of nodes and confirm attestation clarity.
* Managed Cloud solutions, Azure DevOps, AWS, Docker, SaaS, PaaS, IaaS, and Architecture scalability to enhance security IAM/PAM.

**Cenmenix Global IT Consultant**

**Senior Infrastructure Program / Project Manager**

**7/21/ 2018- 12/17 /2021**

**Responsibilities**

* Managed Technical LAN/WAN network design for on-site Server nodes, router, switches, VM’s that related to Visio diagram solution architect design to support Private and Public cloud, IAM, PAM user credentials.
* Facilitated tasks for Developers on chain Layer One centralized nodes consensus algorithm, to operate peer-to-peer transactions for financial institutions globally, Santander Bank, Raymond James Financial (KPI) / 3rd party contract.
* Managed team over governance and risk compliance about the infrastructure and worked with the audit team on security software risk management, ServiceNow incidence tickets, Software Development Life Cycle (SDLC),
* Collaborated with vendors for on-site Data Center assets to be serviced and upgraded for Oil, Gas, infra. Enterprises, Bank of America, Santander Bank, Raymond James Financial.
* Visited Data Center to supervise installation and configuration on connectivity and regulated protocol State/ Federal standards.
* Collaborated with Field Service Infrastructure Engineer on site, for telecommunications, AP Wireless, and Palo Alto, Cisco, and Google, Azure, AWS, Docker, Kubernetes, DNS Network install.
* Used application tools like Jira, Confluence, Azure DevOps, MS Team, Zoom, Excel, Power point, Okta, and Agile Methodology, Scrum, to facilitate tasks.
* Collaborated with Vendor to make sure stakeholder demand was met, concerning Application License, and Hardware connectivity, configuration for private, public secure cloud infrastructure services.
* Managed Technical Batch Data deployment of Cloud Infrastructure software and routers configuration to technically deploy custom Identity Access Management integration before the project milestone date of delivery.
* Collaborated with Security Operations to validate Security Penetration testing, Load testing vulnerabilities and authentication.
* Experience training in (HIPAA) Health Insurance Portability and Accountability Act and (PHI) Protected Health Information, (OSHA) Occupational Safety and Health Administration.
* Ensured the network design scalability procedure, software license, hardware compatibility and Software connectivity, operated with networking hardware for connectivity AP Wireless, Nexus, Catalyst Switches, VPN, and DWDM, WDM.
* Managed Data Center Infrastructure assets to be built out in electrical, fiber optics, splicing and network security platforms phases 17 million budget project.
* Managing telecommunication network (WAN, LAN, Wi-Fi) VoIP solutions (SIP,H.323) Cloud-based communications (hosted PBX, SIP Trunking), Telecom protocols (SS7, ISDN, SIP) UC solution(MS Team, Cisco Webex)
* Worked with stakeholders to prioritize their vision, in project calendar and resource calendar to meet the deadline. Managed front end and back developer’s tasks, in ADO board standup for everyday responsibilities engaging Azure DevOps updates.
* Experience in standards and regulations dealing with the security of technology relating to government regulations and IAM / PAM, for certain permission.
* Web Development Life Cycle, I research and analysis, the planning and strategy, design, created content, and finished the development and started testing along with quality assurance, to give the user the experience they need.
* Implemented backup and recovery software procedures as well as fault tolerance for hardware.
* Maintain Project goals and objectives in scope roadmap destination project milestone.
* Directed Batch Data Blockchain application development for layer 1 nodes to TCP/ IP on Decentralized,
* Facilitated Ledger Database to replicate across large Firewall Cisco, Palo Alto, and DNS servers’ infrastructure security standards.

**Expedite Business IT Solution**

**Senior Technical Project Manager**

**9/14/ 2016- 7/21/2018**

**Responsibilities:**

* Managed Azure Cloud PaaS, data migration project to be migrated on go live Friday date.
* Managed AWS SaaS services application on premise cloud migration for client deployment
* Directed integration IAM/PAM security plan for internal and external user’s permissions, to login.
* Managed Google IAM credentials as Primitive, Predefined, and Custom access to login as a cloud user
* Design and implement new network infrastructure solutions using Visio design to solve business problems in retail, oil and gas with load balancing, Tom server deployment, middleware, and IIS.
* Coordinated Product Roadmap, Requirements, Vision, Walkthrough, Design, Strategy, Execution.
* Managed Network Projects with Cloud hosting service to design server specification for stakeholder capacity.
* Experience in Oil, Gas and Finance Network Infrastructure Design collaborated with Chevron and Exxon Mobile stakeholder for a more cloud modernization secure performance platform. Santander Bank, (KPI) , 3rd party contract, ISO 9001 Quality management
* Directed Blockchain application development for layer 1 blocks of nodes to transmit on Decentralized,
* Centralized node network for digital assets Layer 1. Layer 2 cryptographic protocols.
* Managed incidence in Servicenow, and onboarding VDI, T1 access
* Security network peer to peer transaction protocol platform using Agile Methodology and Azure DevOps update status.
* Managed Ledger Database design to replicate across large infrastructure network node structure.
* Facilitated redundancy & fault, power AC or DC, testing to Infrastructure network and load balancing.
* Provided license compliance with respect to Microsoft products and reallocation of licensing based on company requirements and Identity Access Management Infrastructure limited permissions.
* Managed deployment telecommunication systems install, fiber optics, Charter, Spectrum network LAN/ WAN and Setup, configure, troubleshooting, splicing cable.
* Managing telecommunication network (WAN, LAN, Wi-Fi) VoIP solutions (SIP, H.323) Cloud-based communications (hosted PBX, SIP Trunking), Telecom protocols (SS7, ISDN, SIP) UC solution(MS Team, Cisco Webex)
* Multi-function Servers, workstations, and copiers via LAN/WAN, and network infrastructure. Bank of America, Santander Bank Raymond James Financial, tool used Jira, Confluence, Azure DevOps, MS Team, Zoom.
* Provides technical leadership in the planning, and Architect infrastructure design of IT systems using Visio diagram deployment implementation.
* Worked with stakeholders, to ensure the web development team follows the 7-life cycle phase.
* Managed 35 Teams member per project to design, incorporate protocols and IAM permissions.
* Recommends innovative technology directions and options relating to network solutions architect design for technical and non-technical audiences including customers and technical partners.
* Experience training in (HIPAA) Health Insurance Portability and Accountability Act and (PHI) Protected Health Information, (OSHA) Occupational Safety and Health Administration.
* Managed team in new digital development, cloud, AI, Blockchain Node Infrastructure peer-to-peer Network.

**FCI Beaumont Inc., Beaumont, TX**

**Sr. Infrastructure IT Network Engineer II**

**2/15/2008- 8/27/2015**

**Responsibilities:**

* Assist end users with troubleshooting window application issues including but not limited to software / hardware installs, data transfers, and other technical issues.
* Coordinated with the System Administrator to ensure network connectively for software and hardware redundancy.
* Managed client calls and ticket requests regarding employee software problems and network system lockouts.
* Trained employees in new software updates and functionality and hardware connectivity.
* Fiber Optic Network Design nanometer by site location and Infrastructure routers and switches per Server data design requirements.
* Assist management with scheduling, service protocol improvements, and quality assurance.
* Provided business-clients with efficient support – Responded to phone calls, emails, and in person requests.
* Confirms program objectives and specifications by testing the latest programs, comparing programs with established standards, and making modifications.
* Collaborated with stakeholders and their vision as I prioritized my project calendar and resource calendar to plan and execute.

**Education and Certifications**

* Arcadia High School, (Arcadia, LA.), August 15,1983-May 16, 1986 – Algebra, Geometry, Science, Engineering
* Louisiana Tech University, (Ruston, Louisiana) Business Administration/ Engineering July 15, 1986-Oct 20, 1988 – College Hr. 35
* Tarrant County College – (1500 Houston St, Fort Worth, TX 76102) - (HVAC Engineering – EPA Carbon Credits - Universal Technician, EPA 608 TYPE I, II, III Certification, August 8, 2008- May 21, 2010, Fort Worth Community College, Fort Worth Texas 810hrs2008
* Lamar Community College – (2401 S. Main St. Lamar, CO 81052) Electrical Technician Apprenticeship Program – 8500 hours completed in Commercial Preventative Maintenance / Communication Installation, Chillers, PLC, Fiber Optics, Fusion splicing, September 12, 2010-August 16, 2015, Beaumont, TX.
* Project Management Training, 30,000 Experience hours, (2002-2024), Jira, Confluent, MS Teams, Remedy force, Okta Smartsheet, Microsoft Project, Monday.com, Visio, MS SQL Management Tool.
* Projects complete: *IT Infrastructure network design buildout, Dev’ Data Podman, Dockers, Kubernetes Migration, Sitecore Rebuild 8.2-10.2 - 2013 to 2016 Cloud Migration, Box to One Drive Clients Cloud migration,* *F5-BIG-IP Security Data Migration, Tier 2 Storage Hosting, Dell Isilon Array 100 Node Erasure, Database Environment, Data Center Decommissioning, Infoblox (Hosting) Migration changing out Arrays(nodes) that failed test. Sitecore Content Rebuild Cloud Migration, Exchange to Azure Cloud on premise, Radius Content Cloud Migration, ISO 9001 MDAS File Share migration, Network Deployment, Infrastructure Asset Management, Network node Deployment, Construction builds out****,*** *Cisco MR55 HW Meraki AP Wireless Corporate Office Network installation. Enterprise Cloud network development security design. Network Infrastructure IAM, PAM, Cisco, Palo Alto firewall security integration, ACI Network Development, Iaas, SaaS, PaaS Migration, AD (Active Directory) signed permissions level of deployment, AI innovation solution implementation, Frontend & Backend development, SDLC mythology*